



Predict&Prevent

Responsive IT management

At i-RAS we control how your IT performs to maximise business productivity. And we do it using our IT management service Predict&Prevent.

Predict&Prevent manages change, predicts IT failure and finds solutions to maximise business productivity. It is a dynamic management service that employs tools, processes and people to control how your IT performs.

"i-RAS have changed how our IT operates using Predict&Prevent. It has led to innovative solutions seamless change and confidence in our IT to continually meet business demand."

Mike Robinson, Chief Information Officer, Partnerships UK

Predict&Prevent works systemically to maximise business productivity.

Predict &Prevent Service Model



Predict&Prevent is built around six key tasks that are integrated into our 5 step service process. Each task works systemically giving you seamless change, problem resolution, risk mitigation, compliance and intelligent IT development.

Managing IT performance in this way enables us to help you maximise business productivity whilst relieving you from non-core IT activities.

Six key tasks integrated into a 5 step service process gives you seamless change, problem resolution, risk mitigation, compliance and intelligent IT development.

Predict&Prevent reduces operating costs



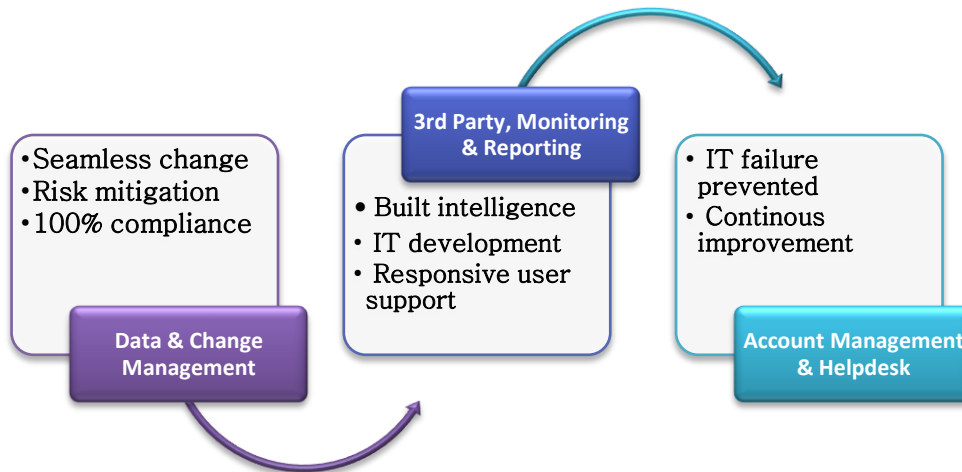
At i-RAS we can reduce operating costs by 35%. By managing IT provision systemically we realise savings by pre-empting problems and finding solutions that improve business productivity. We also introduce best practice and proactively mitigate risks that threaten business continuity.

At i-RAS we can reduce reactive issues by 90+%. We employ remote and on-site monitoring that combined with built data enables us to pre-empt problems, and prevent IT failure.

Predict&Prevent delivers new types of value

At i-RAS we deliver new types of value through our R&D activities. We routinely evaluate and test latest technologies on behalf of clients. With our intimate knowledge of a client's business we know whether something will work for or not. This means they avoid costly mistakes and get the right solution to improve productivity.

Predict&Prevent Maximising Business Productivity



Predict&Prevent Activities

Asset Register & Application Dependency Management

Proactive State & Event Monitoring

Configuration Monitoring

Automatic Alerts & Notification

Performance Reports & Trend Analysis

Vulnerability & Advisory Managed Service

Multi-tiered Security & Perimeter Management

Change Control Management

Application Performance

Third Party Maintenance Management

SLA Performance Response & Resolution

Helpdesk Support & Reporting

Account & Budget Management

Predict&Prevent is proven and unlike any other IT service.

Call i-RAS now on **0845 634 0601** and we'll arrange a meeting with you to explore if Predict&Prevent is right for your business.